

# IMPORTANT ASSESSMENT INSTRUCTIONS

QA ENGLISH LANGUAGE TESTING





### **Essential Assessment Requirements**

#### To ensure a smooth assessment process, please follow the instructions below:

- 1. Device Requirements
  - You must use a laptop (mobile phones or tablets not allowed) with a working camera and microphone for the assessment.
  - Chromebooks are not compatible with our assessment and cannot be used.

#### 2. Setting Up Microsoft Teams

If you haven't installed Microsoft Teams yet, follow these steps:

- Visit the official Teams website and <u>download Microsoft Teams</u>.
- Click the **'Download'** button and choose the **Mac** or **Windows** version.



o Once the download is complete, install the app on your device.

#### 3. Signing in to Microsoft Teams

- To use Microsoft Teams (free), you need a **Microsoft account**.
- If you already use Skype, OneDrive, Outlook.com, or Xbox Live, you already have a Microsoft account.



Microsoft		
Sign in		
Email, phone, or Skype		
No account? Create one! -		I
Can't access your account?	2	
	Back	Next
Sign-in options		

#### 4. Joining the Assessment Meeting

- On the day of your assessment, your assessor will email you a
  Microsoft Teams meeting link. If you booked your assessment for
  Monday morning, the link will usually be sent on Friday or Saturday
  before your scheduled session.
- Ensure you have access to the **email address you used for booking**.
- Click on the meeting link in the email and select 'Open meeting in Microsoft Teams app.'



• After joining, you will be placed in a **lobby** until the assessor admits you.

Please make sure to complete these steps in advance to avoid any technical issues on the assessment day.

**NOTE:** Please keep your phone nearby and ensure we have the correct number in case we need to call you before the test to assist with the connection.



## **Contact Us**

If you have any questions or difficulties prior to your QA English Language test, please do not hesitate to contact us via

**Telephone**: 020 3504 7741 **Email**: BookingEnquiries@qa.com for home applicants QAHEenglishtesting@qa.com for international applicants



