

Key Contacts

Below you will find the contact information for the departments that you will require throughout your studies.

Department	Email/Website	Phone
Finance Team	QAHEFinanceSupport@qa.com	0203 504 7241
Student Finance England	gov.uk/get-undergraduate-student-loan	0300 100 0607
Student Services	studentservices@qahighereducation.com	0204 579 6407
Registry Team	QAHE.Registry@qa.com	N/A
Online Learning Support	QAHEOnlineLearning@qa.com	0113 382 6062
Student Welfare Support	QAHE.welfare@qa.com	0121 756 9578
Mental Health Support	QAHE.mentalhealthsupport@qa.com	0121 756 9578
Student Relations	Student.Relations@qa.com	N/A
Attendance Team	QAHE.Attendance@qa.com	N/A
Learning Support	QAHE.LearningSupport@qa.com	0207 656 8420
Academic Help Hub	QAHE.AcademicHelpHubLondonMet@qa.com	N/A
The ACE Team	ace@qahighereducation.com	N/A
Accommodation Team	QAHEaccommodation@qa.com	N/A

The Library Team & Portal	library@qa.com https://library.qahighereducation.com/home	0207 656 8448
QAHE Income Team	QAHEFinanceSupport@qa.com	0203 504 7241
Timetable	https://ttportalqalive.com/2324/studentlogin.html	N/A
Weblearn	https://student.londonmet.ac.uk/weblearn/	N/A
Accessing online classes	https://qa-learning.webex.com	N/A
VLE Books	https://www.vlebooks.com/	N/A
QAHE Portal	https://eu-quercus.elluciancloud.com/app/qahe/f?p=1202:LOGIN	N/A
University email	https://student.londonmet.ac.uk/webmail/	N/A
Download Office 365	https://library.qahighereducation.com/guides/office365	N/A
London Met IT Self-Service Portal	https://servicedesk.londonmet.ac.uk/sw/selfservice/	N/A
Associate Dean	Christina.Malcolmson@qa.com	N/A
Programme Leader: Business Management	Ajay.Veerappa@qa.com	N/A
Academic Help Hub	QAHE.AcademicHelpHubLondonMet@qa.com	N/A
Academic Services Team	Qahe.lmetacademickenquiries@qa.com	N/A
Business Management Head of Year – Foundation	Maryam.Alkathiri@qa.com	N/A
Business Management Head of Year – Year 1	Alexander.Anteyi@qa.com	NA
Business Management Head of Year – Year 2	Olufisayo.Oderinwale@qa.com	N/A
Business Management Head of Year – Year 3	Godfred.Osei@qa.com	N/A